



Electronic Software Download Refund Form

This Letter of Destruction ("LOD") certifies that you have destroyed or never received any copies of the Electronic Software Download ("ESD") you purchased from the Knowledge Adventure, Inc. Web Store. In order for us to process your request, you must complete this form in its entirety and return it to Knowledge Adventure, Inc. Customer Service within 30 days from your initial ESD Order Date by fax at (310)533-3700 or mail to:

Knowledge Adventure, Inc., Attn: Customer Support/ESD Returns
2377 Crenshaw Blvd., Ste. 302, Torrance, CA 90501

If you have questions regarding the processing of your refund, please call Customer Service at (310)533-3402 Monday through Friday, 8:00 AM - 5:00 PM, PST. Please allow 4-6 weeks for processing. Incomplete information may delay the processing of your request. We do not accept refund requests after 30 days from the date of your initial ESD purchase date.

Customer (End User)

Name:
Organization
: Address:
Phone: E-mail:

Software

Title
Order Date:
Sales Order No:

Reason for Return:

I, the, End User, hereby declare under penalty of perjury by the laws of the State of California, that as of the date of this Letter of Destruction, I have taken the necessary measures to delete and destroy the Electronic Software Download supplied to me under the End User License Agreement (EULA). In order to delete and destroy the Electronic Software Download, I have taken the following steps:

- 1. Relinquished all rights to use and upgrade of the software application.
2. Relinquished all rights to the EULA.
3. Destroyed any and all electronic copies associated with the product.
4. Returned this fully completed form to Customer Service.

Authorized Signature: Date:

We'll keep you up to date with Knowledge Adventure news, software updates, and the latest information on products and services. If you would rather not receive this information, please check this box.

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